

Nags Head NTE visits

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04/02/2022	22:08 NTE Visit	Visit to premises to carry out observations following repeal to government Covid - 19 lockdown restrictions to Plan B.X2 tables and chairs located at front of premises. X2 couple sat at tables and chairs. X4 males smoking at front of premises. Within the premises from my monitoring point observed X14 patrons drinking.
04/02/2022	23:18 NTE Visit	Visit to premises to carry out observations following repeal to government Covid - 19 lockdown restrictions to Plan B. No patrons located externally ATOV. No sound escape attributable from premises ATOV. No ASB witnessed ATOV connected to premises.
06/02/2022	21:01 NTE Visit	Visit to premises to carry out observations following repeal to government Covid - 19 lockdown restrictions to Plan B. No patrons located externally ATOV. X18 patrons located within premises drinking.
06/02/2022	22:57 NTE Visit	Visit to premises to carry out observations following repeal to government Covid - 19 lockdown restrictions to Plan B.X1 patron located externally smoking ATOV. No ASB issues witnessed ATOV at the front of premises or in the immediate vicinity of the premises.
11/02/2022	21:41 NTE Visit	Visit to premises to carry out observations following repeal to government Covid - 19 lockdown restrictions to Plan B.X2 tables and chairs located at front of premises. 0 patrons located externally ATOV. X2 SIA staff positioned at the front of the premises carrying out ID checks and monitoring the front of the premises.
13/02/2022	20:51 NTE Visit	Visit to premises to carry out observations following repeal to government Covid - 19 lockdown restrictions to Plan B.0 patrons located externally. X9 patrons within premises drinking. X2SIA members of staff at entrance of premises. No ASB activity witnessed at time of observation.
18/02/2022	20:49 NTE Visit	Visit to premises to carry out observations following repeal to government Covid - 19 lockdown restrictions to Plan B.X2 SIA staff at the front of premises carrying out ID checks. Notables and chairs located externally. X14 patrons within the premises drinking.
06/05/2022	23:05 NTE Visit	30-40 people outside, loud people noise was audible from the group of people, however no tables and chairs were in use and SIA staff were monitoring

13/05/2022	00:18 NTE Visit	<p>Visit to premises with Farhad Chowdhury (Principal Health & Safety Environmental Health Officer).Frontage has been modified with a roof and plastic sheet covering asides. At time of visit, no patrons located at the front of premises. Additionally no tables and chairs were positioned in this area. We entered the premises and noted that there were X2 staff within the premises. No patrons were located within the premises. Farhad and myself discussed the structure at the front of premises and we were advised that planning have sent communication in respect of a planning enforcement Notice about the structure. We have been advised that they are now in discussion with planning about the structure and following a planning application process. We have also been advised that they will be providing a report to show that the area conforms to 50/50.Farhad has advised that he will schedule in a repeat visit with colleague to assess whether this area can be regarded as 50 / 50compliant.Will request repeat visit by NTE officers next week.</p>
13/05/2022	01:11 NTE Visit	<p>Visit to premises with Farhad Chowdhury (Principal Health & Safety Environmental Health Officer).X2 SIA staff at the front of premises at entrance. A One way entrance and exit from premises for members of the public has been set up. An entrance and exit door at the front of the premises closest to local resident(s) properties has now been closed. The aim of this is to stop patrons exited the premises and congregating beneath residential flats beside the premises. A new smoking area has been positioned to side of the property away from local residential flats at the side of the premises. SIA staff are monitoring this area and ensuring patrons stay within this defined area. ATOV SIA staff were advising patrons that the premises was very busy and that they were operating a one in and one way out policy ATOV. When I approached the SIA member of staff at the front of the premises, he stated "sorry sir it's probably unlikely you will get into night we are closing shortly". The SIA member of staff then stated, "come along next". I identified myself and asked to speak tithe manger. 2 - 3 minutes later a Mr [REDACTED] - [REDACTED] identified himself as manager and DPS of the premises. I have discussed the complaints received to date and the community trigger. J [REDACTED] has advised that the premises is attempting to do everything it can to stop disturbance to local residents living in the immediate vicinity of the premises. Noted as we were speaking members of the public walking past not connected to the premises were walking and shouting and screaming. [REDACTED] quickly moved over to these members of the public and asked if it would be possible for them to move on. [REDACTED] stated this is the issue that he was having as the road is a cut off junction. [REDACTED] advised us that he could only control his patrons but not drunk members of the public just walking down the road past his premises. I have advised [REDACTED] that the premises needed to get control mechanism in place to stop issues occurring</p>

		externally. I have also advised [REDACTED] that there will be further routine visits to ensure compliance.
20/05/2022	00:40 NTE Visit	Observations done, around 15 people outside smoking no drinking was witnessed and security were monitoring.
17/05/2024	21:45hrs NTE Visit	21:45hrs, The Nags Head, 231 Rye Lane, SE15... Manager / DPS wasn't there so had to deal with the supervisor, [REDACTED] who was very young and seemed somewhat inexperienced (he is not a personal licence holder). I spoke to the DPS at some length on the phone ([REDACTED]). There was a large number of people outside the venue (as the weather was very warm) and he said that the area was cleared at 22:00hrs ... which they were doing before we left - obviously any noise from there is going to head straight across the road to the flats above the supermarket. Gave notice number 3331 about these matters.
24/05/2024	NTE Visit	4. 20:50hrs The Nag's Head, 231 Rye Lane...not that many outside compared to previous week ... review notices up - pictures sent to Jayne Tear
31/05/2024	NTE Visit 21:15	9 people in the cordoned off smoking area, 2 x SIA Staff members manning the front pavement area, I witnessed the SIA staff challenging 2 males that came from inside Nags Head that were attempting to light a cigarette outside the smoking area.
31/05/2024	NTE Visit 21:45	Whilst driving past we noticed more than 10 people in the smoking area but we didn't stop to take a photo as we was on route to East Dulwich Tavern.
07/06/2024	20:00 NTE Visit	20:00hrs The Nags Head, 231 Rye Lane, SE15 – People drinking outside, in the road and on the grass opposite. Photos sent to Jayne Tear.
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21/06/2024	22:05hrs NTE Visit	21/06/2024 22:05 hrs Small group smoking outside in designated area. Otherwise they have cleared people out of the street area after 22:00hrs as per licence condition. I suspect the complaints concern people out there before 10pm. Picture sent to Jayne.